



## **Shipping & Delivery Policy:**

Upon confirmation of your order, our team will organize for your product to be dispatched by a courier within 24 working hours. We also send out a notification via sms/email once your product is dispatched.

Once the item leaves our warehouse, the Shipping Method you choose determines how quickly your shipped item delivers to your doorstep. You can choose a different Shipping Method for each item on your order.

We deliver all products within 6 to 8 business days. Business days exclude Sundays, all local, national holidays.

As soon as we ship an item you will get a sms/mail with the courier company name and the tracking number for the same. You can track your product online on the respective courier company's website. You can always contact us if you find a delay in the delivery of an item our customer care will help you regarding the same.

We process all deliveries through reputed couriers. If there is no courier service available in your area, we will ship your item via Government Registered post or Speed post. If your order contains items not accepted by Government Registered post or Speed post then we will get in touch with you and try to work out a convenient alternate delivery location that is serviced by our courier partners to ensure that your order reaches you in the fastest time and in good condition.

We are not charging any extra taxes, hidden costs; whatever price mentioned on the website is the final price. Our prices are inclusive of all taxes. Shipping charges extra (if applicable). Please note all items (including offers) will be shipped with an invoice mentioning the price, as per Indian Tax Regulations.

If you believe that the product is not in good condition, or if the packaging is tampered with or damaged, before accepting delivery of the goods, please refuse to take delivery of the package, and call our Customer Care or at [care@arisingdirect.com](mailto:care@arisingdirect.com) mentioning your order reference number. We shall make our best efforts to ensure that a replacement delivery is made to you at the earliest.

### **International Delivery of products:**

Currently we do not deliver items internationally. You are welcome to purchase products through our ADO's from anywhere in the world, but you'll have to make sure the Delivery Address is within India.